

# CUSTOMER SERVICE

## MUNICIPAL LAPEL PINS

CUS.7

POLICY

*Date Policy Adopted: October 4, 1993*  
*Date Policy Amended: March 3, 2003*  
*Date Policy Amended: September 2, 2003*

*Council Resolution Number: 93/933*  
*Council Resolution Number: 2003/224*  
*Council Resolution Number: 2003/1053*

1. District of Mission lapel pins with the corporate logo will be issued free of charge as follows:
  - a) To groups or individuals who are involved in activities that promote the Municipality (for example sports tournaments, student exchanges, conventions, etc.) on the following basis:
    - i) Individuals – 5 pins
    - ii) Individuals attending at national or international events – up to 25 pins
    - iii) Mission hosted conference or convention – 1 pin per attendee
    - iv) Group or team attendance at national or international events – up to 200 pins
  - b) When the Mayor and Councillors have been invited to greet visiting participants – 1 pin for each participant
  - c) To each visitor to the community - 1 pin upon request
  - d) To pin collectors - 1 pin upon request
  - e) To welcome new businesses to the community – 1 pin, to be included in welcome letter
  - f) To each new employee – 1 pin, as part of orientation package

*Additional pins, or pins for other requests, will be made available for purchase, at cost.*